BBC GOVERNORS

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COMPLAINTS BULLETIN

The Governors' Programme Complaints Committee is responsible for monitoring the effectiveness of complaints handling by the BBC. This includes hearing appeals from complainants unhappy with the responses they have received to serious programme complaints.

Following the Governors' consultation on complaints handling conducted earlier on in the year, the Committee will now publish its report of appeals on a monthly basis.

The most recent report was published in January 2007 and contains details of appeals considered in December 2006.

You can download the document here:

Findings of Appeals to Governors December 2006

Monthly document detailing results of appeals to Board of Governors

● **PDF (134Kb)**   **Text only**

For previous reports, please visit our **complaints bulletin archive**.

BBC Complaints

The BBC has its own website dedicated to dealing with your complaints.

Go to the BBC complaints site

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