PRESS COMPLAINTS COMMISSION

From the Chairman

Our reference: 083182

Jeremy Webb Esq Editor New Scientist Lacon House 84 Theobald's Road London WC1X 8NS

19 November 2008

Jean M. Webb,

I am writing following the Commission's adjudication in the case of the against your magazine. I enclose another copy of that decision for ease of reference.

I am doing so because concern has been expressed by Commission members – as you will see from the final paragraph of the adjudication – that the complainant's letter was edited and published without his approval for changes being sought.

I do not dispute the press' right to edit letters for publication. However, during the course of a PCC investigation, it is customary and necessary for magazines to consult complainants for approval after changes have been made. A letter negotiated through the PCC is different to an ordinary letter in that sense.

I would be very grateful if you could take on board this point for the future.

With kind regards

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ADJUDICATION

omplained to the Press Complaints Commission

that two articles published in the respectively headlined "Are some things best left unsaid?", and "Editors must be our gatekeepers" – contained inaccuracies in breach of Clause 1 (Accuracy) of the Code. He also complained that the magazine's editing of his letter of response raised a further breach of the Code.

Following remedial action taken by the magazine, no further action was required. The complaint therefore was not upheld.

The complainant said that the first article contained a number of inaccuracies about a paper he had written a

The magazine said that it stood by both articles. It had not previously received the complainant's letter, as it had been sent directly to the journalist. But it undertook to publish the letter in the next available issue – which the complainant said he would accept as a resolution to the matter providing it was not edited. However, the magazine made some changes: it removed both a claim that the complainant'

paper was peer-reviewed and a direct link to that paper; and it added a link to a webpage which criticised the complainant's work. The complainant said that the magazine had used underhand tactics to thwart the Commission's process.

The magazine said that it had not agreed to publish the letter unaltered. It had brought the publication date forward in order to publish the complainant's response as quickly as possible. It was not its policy to seek approval for editing of letters.

Adjudication

The Commission wished to consider two main issues in relation to this complaint. The first was whether the publication of the edited letter was an adequate response to the complaint that the two pieces contained inaccuracies. The second was the manner in which the magazine had approached the Commission's investigation and attempts to resolve the matter.

On the first point, the Commission considered that the published letter covered the main points of dispute, and was therefore a proportionate response to the complaint

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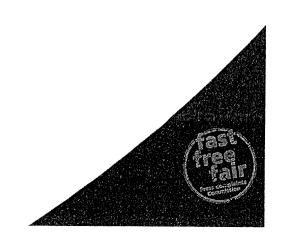
inaccuracy. There appeared to be a significant difference between the parties, so it was right that the complainant should have had the opportunity to make readers aware of his position through the publication of his letter.

The Commission did not consider that the removal of the link to the complainant's paper was a significant omission, as the letter included the title of the paper and the name of the publication – and a link was in any case provided in the online version of the letter. Given that it did not seem to be disputed that _______ itself said that its articles were not peer-reviewed, it did not seem unreasonable for the magazine to make an amendment on this point. That a _______ had looked at the paper and asked for clarifications had been made clear in the letter. The inclusion of an editorial note – while irritating to the complainant – was not in itself a matter that breached the Code.

In terms of Clause 1, the Commission therefore concluded that the publication of the complainant's letter was a sufficient response to the complaint, and no further action was required.

But the way in which the magazine arrived at this outcome was not satisfactory. The magazine had initially indicated that the letter would be published in the 4 October edition, but had subsequently moved the date forward – and made alterations to it – without informing the complainant or the PCC. This denied the complainant the opportunity of responding to the alterations before publication. This was contrary to the spirit of conciliation which the Commission encourages and unhelpful in terms of resolving the complaint appropriately. The Chairman of the Commission has written to the editor for assurances that the situation will not be repeated in future.

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